Safeguarding Policy

January 2020

KNOWLEDGE FOR LIFE
CABI’s Mission

To improve people’s lives worldwide by providing information and applying scientific expertise to solve problems in agriculture and the environment.
1. Introduction

Safeguarding is the responsibility of organisations to make sure their staff, operations, and programmes do no harm to children and adults at-risk nor expose them to abuse or exploitation.

The purpose of this policy is to protect people, particularly children, at-risk adults and beneficiaries of assistance, from any harm that may be caused due to their coming into contact with CABI. This includes harm arising from:

- the conduct of staff or personnel associated with CABI;
- the design and implementation of CABI’s programmes and activities.

The policy lays out the commitments made by CABI and informs staff and associated personnel of their responsibilities in relation to safeguarding.

This policy does not cover:

- Sexual harassment in the workplace – this is dealt with under CABI’s Dignity at Work Policy.

Designated Safeguarding Lead

The Designated Safeguarding Lead is Neil MacIntosh, HR Director (n.macintosh@cabi.org). If you are uncertain if something is covered under this policy you should seek advice from the Designated Safeguarding Lead.

2. Scope

This policy applies to all CABI employees, officers, consultants, contractors, casual workers and agency workers worldwide when acting on behalf of CABI. This policy does not form part of any employee’s contract of employment and we may amend it at any time.

3. Policy ownership

The Executive Management Team (EMT) has overall responsibility for this policy and for reviewing the effectiveness of actions taken in response to any concerns raised, and is accountable to the Board through the Audit & Risk Committee.

4. Definitions

Safeguarding means protecting peoples’ health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect. In our sector, we understand it to mean protecting people, including children and at-risk adults, from harm that arises from coming into contact with our staff or programmes.

Further definitions relating to safeguarding are provided in the glossary below.

5. Policy Statement

CABI believes that everyone we come into contact with, regardless of age, gender identity, disability, sexual orientation or ethnic origin has the right to be protected from all forms of harm, abuse, neglect and exploitation. CABI will not tolerate abuse and exploitation by staff or associated personnel.

This policy will address the following areas of safeguarding: child safeguarding, adult safeguarding, and protection from sexual exploitation and abuse.

CABI commits to addressing safeguarding throughout its work, through the three pillars of prevention, reporting and response.
Prevention

CABI responsibilities
CABI will:

- ensure all staff have access to, are familiar with, and know their responsibilities within this policy;
- design and undertake all its programmes and activities in a way that protects people from any risk of harm that may arise from their coming into contact with CABI - this includes the way in which information about individuals in our programmes is gathered and communicated;
- implement appropriate safeguarding procedures when recruiting, managing and deploying staff and associated personnel;
- ensure staff receive training on safeguarding at a level commensurate with their role in the organization;
- follow up on reports of safeguarding concerns promptly and according to due process.

Staff responsibilities

Child safeguarding
CABI staff and associated personnel must not:

- engage in sexual activity with anyone under the age of 18;
- sexually abuse or exploit children;
- subject a child to physical, emotional or psychological abuse, or neglect;
- engage in any commercially exploitative activities with children including child labour or trafficking.

Adult safeguarding
CABI staff and associated personnel must not:

- sexually abuse or exploit at risk adults;
- subject an at-risk adult to physical, emotional or psychological abuse, or neglect.

Protection from sexual exploitation and abuse
CABI staff and associated personnel must not:

- exchange money, employment, goods or services for sexual activity - this includes any exchange of assistance that is due to beneficiaries of assistance;
- engage in any sexual relationships with beneficiaries of assistance, since they are based on inherently unequal power dynamics.

Additionally, CABI staff and associated personnel are expected to:

- contribute to creating and maintaining an environment that prevents safeguarding violations and promotes the implementation of the Safeguarding Policy;
- report any concerns or suspicions regarding safeguarding violations by a CABI staff member or associated personnel.
Reporting
CABI will ensure that safe, appropriate, accessible means of reporting safeguarding concerns are made available to staff and the communities we work with.

Any staff reporting concerns or complaints made through formal whistleblowing channels will be protected by CABI’s Whistleblowing Policy.

CABI will also accept complaints from external sources such as members of the public, partners and official bodies.

We hope that everyone working for or with CABI will feel able to raise safeguarding concerns openly under this policy. However, if you want to raise your concern confidentially, we will make every effort to keep your identity secret. If it is necessary for anyone investigating your concern to know your identity, we will discuss this with you.

We will consider anonymous disclosures, however an anonymous disclosure may make a proper investigation more difficult or impossible if we cannot obtain further information from you. It is also more difficult to establish whether any allegations are credible.

How to report a safeguarding concern
We are more concerned that you have every opportunity to raise a safeguarding concern than about how you raise a concern and so you should decide which of these is best.

1. with CABI management;
   OR
2. if you prefer, by using an independent reporting service.

CABI management
A safeguarding concern may be reported to your line manager. You may tell them in person or put the matter in writing if you prefer.

If, however you reasonably believe that your line manager may be implicated in the concern or if for any other reason you do not wish to approach your line manager, any concerns may be reported to Neil MacIntosh, HR Director (n.macintosh@cabi.org).

In some circumstances you may prefer to raise the matter directly with another member of the Executive Management Team or with a member of the Board.

Executive Management Team contacts
Linda Copsey, Executive Director, IT (l.copsey@cabi.org)
Carol McNamara, Chief Commercial Officer (c.mcnamara@cabi.org)

Board contacts
Professor Dame Anne Glover (a.glover@cabi.org)
Roger Horton, Chair of the Board (r.horton@cabi.org)
Professor Ruth Oniang’o (r.oniango@cabi.org)

Independent Reporting Service
We have also retained the services of Expolink to enable you to report any safeguarding concerns directly to an impartial third-party using telephone, mobile app, or web reporting tools. Expolink will report concerns independently to the Designated Safeguarding Lead. Full contact details for Expolink are given below.

Response
Once a safeguarding concern has been raised, the appropriate management will carry out an initial assessment to determine the scope of any investigation. The investigation process will vary according to the circumstances of each case but will always seek to ensure that any concern raised is investigated thoroughly, promptly and confidentially. Depending on the circumstances, the investigation may involve staff from HR and if appropriate external support.

CABI will apply appropriate disciplinary measures to staff found in breach of this policy.

CABI will offer support to survivors of harm caused by staff or associated personnel, regardless of whether a formal internal response is carried out (such as an internal investigation). Decisions regarding support will be led by the survivor.
6. Confidentiality

It is essential that confidentiality is maintained at all stages of the process when dealing with safeguarding concerns. Information relating to the concern and subsequent case management should be shared on a need to know basis only, and should be kept secure at all times.

7. Safeguarding incident log and risk register

The Designated Safeguarding Lead will maintain a safeguarding incident log that is updated to reflect all safeguarding cases. This will be used to reflect on vulnerabilities and their mitigation, to learn from safeguarding incidents, and also to notify authorities where necessary and to report to donors and other key stakeholders.

The safeguarding incident log feeds into the CABI risk register which is regularly reviewed by the Executive Management Team and the Audit & Risk Committee of the Board.

8. Policy schedule

This Safeguarding Policy will be reviewed annually or where legislation changes.

9. Associated policies

- CABI Code of Business Conduct
- Dignity at Work Policy
- Performance & Conduct Policy
- Whistleblowing Policy
10. Glossary of Terms

Beneficiary of Assistance
Someone who directly receives goods or services from CABI’s programme. Note that misuse of power can also apply to the wider community that the CABI serves, and also can include exploitation by giving the perception of being in a position of power.

Child
A person below the age of 18.

Harm
Psychological, physical and any other infringement of an individual’s rights.

Psychological harm
Emotional or psychological abuse, including (but not limited to) humiliating and degrading treatment such as bad name calling, constant criticism, belittling, persistent shaming, solitary confinement and isolation.

Protection from Sexual Exploitation and Abuse (PSEA)
The term used by the humanitarian and development community to refer to the prevention of sexual exploitation and abuse of affected populations by staff or associated personnel.

Safeguarding
Safeguarding means protecting peoples’ health, wellbeing and human rights, and enabling them to live free from harm, abuse and neglect.
In the development sector, we understand it to mean protecting people, including children and at-risk adults, from harm that arises from coming into contact with our staff or programmes.

Sexual abuse
The term ‘sexual abuse’ means the actual or threatened physical intrusion of a sexual nature, whether by force or under unequal or coercive conditions.

Sexual exploitation
The term ‘sexual exploitation’ means any actual or attempted abuse of a position of vulnerability, differential power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially or politically from the sexual exploitation of another. This definition includes human trafficking and modern slavery.

Survivor
The person who has been abused or exploited. The term ‘survivor’ is often used in preference to ‘victim’ as it implies strength, resilience and the capacity to survive, however it is the individual’s choice how they wish to identify themselves.

At-risk adult
Sometimes also referred to as vulnerable adult. A person who is or may be in need of care by reason of mental or other disability, age or illness; and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation.
Expolink Contact Details (Independent Reporting Service)
Expolink is an independent company, serving millions of employees working in organisations all over the world.
Your call to Expolink will not be recorded or traced. If you report your concern via the web, Expolink will not trace your IP address.

How does the Expolink service work?
• Report your safeguarding concerns to Expolink using the contact details below.
• They will issue you with a unique reference that allows you to get back in touch with them, to update your report, or respond to information requests from CABI.
• Expolink will pass the details of your report to CABI for investigation.

Web
wrs.expolink.co.uk/cabi

App
Download the SpeakingUp app (access code: cabi)

Country Telephone Numbers
Brazil 0800 891 8807
China 400 120 3148 (Local Rate Number)
Costa Rica 8000440101
Ghana 54 431 5494 (Local Rate Number)
India 000 800 440 1286
Kenya 0800 723 132
Malaysia 1800 885 530
Netherlands 0800 022 9026
Pakistan 00800 900 44181
South Africa 0800 990520
Switzerland 0800 563823
Trinidad & Tobago 18002037122
Uganda 206300056 (Local Rate Number UTL Landlines Only)
United Kingdom 0800 374 199
USA 1877 533 5310
Zambia (not currently available - Web link only)
Ethiopia (not currently available - Web link only)
Rwanda (not currently available - Web link only)