

CABI Platform Migration: Librarian FAQ's

Overview

Why is CABI moving to a new platform?

CABI Digital Library is an exciting new platform that launched in July 2022. The new platform will become the home of all CABI's content in one convenient location on a modern interface. The new platform offers an enhanced user experience, powerful search and enriched discoverability.

When is the new platform going to be live?

CABI Digital Library went live in July 2022. It currently hosts books, journals, cases, CABI Compendium and PlantwisePlus Knowledge Bank as well as distribution maps, plus preprints and search strategies. We're excited to welcome more resources, tools and content to CABI Digital Library very shortly.

Which products will be hosted on the new platform?

We have an exciting journey ahead as we continue to migrate CABI's digital publishing products to their new home on CABI Digital Library.

We recently welcomed CABI Compendium and our Plantwise Knowledge Bank to CABI Digital Library at the end of October.

In early 2023 you can expect to see CAB Abstracts, Global Health, Database Subsets and CABI Collections begin their migration journey.

But, that's not all... CABI Digital Library is also home to a number of exciting new products:

- CABI One Health
- One Health Cases
- One Health Knowledge Bank
- Animal Behaviour and Welfare Cases (Coming soon)

You can also expect to see future enhancements on the platform as it grows as well as powerful search options to support power users and systematic searching.

What will the underlying platform be?

CABI Digital Library sits on Atypon's Literatum platform. Literatum is already being used successfully by a number of global publishers.

Administration and account management

Will I need to update my Library Portal?

Yes, there is a new domain for the platform and as a result of that underlying URLs will change. We have already put in place a comprehensive set of redirects to ensure no interruptions in service occur.

If you currently link out to any of our subdomains we recommend that you update links to the new URLs to optimise your user experience. We will continue to communicate any required URL mapping ahead of each migration.

How do I integrate this platform into my library portal?

Full details on how to integrate the CABI Digital Library with your library portal has been sent to library administrators. If you are a Library Administrator and have yet to receive anything from us please contact our team on sales@cabi.org

How will this move affect my institutional admin account?

All library administrator accounts are being migrated alongside each product move. We will provide more details about this when your subscribed products migrate. If you have any questions please contact our team on sales@cabi.org

How will the 'back-end/admin' change?

The 'back-end/admin' section is part of the Literatum platform. Training materials are available in the Librarian Resources section here: <https://cabidigitallibrary.org/resources-for-librarians>

Will there be any training/documentation?

Training materials and documentation have been emailed to Library Administrators. If you've not received this you can access further information here: <https://cabidigitallibrary.org/resources-for-librarians>

If you are a Library Administrator please do [contact our team](#) so we can ensure you don't miss out on any platform updates, user guides and support.

How will knowledge bases and discoverability services be affected? Do I need to do anything about this?

Rest assured that we work closely with our discovery partners to ensure they are prepared for any changes as a result of our new platform and will ensure that any implications of these are communicated to our institutional partners with adequate notice. Discovery partners will be aware of what our institutional customers have been told about the new platform and when, and so will have a complete picture of how the implementation of the new platform may affect them.

What access methods will CDL support?

1. Federated access
2. IP recognition
3. Secure proxy server and VPN
4. Google CASA

How do I update my institution's IP ranges?

We are delighted to announce that CABI has signed up with theIPRegistry.org to make the process of checking, monitoring and updating the IP addresses used to authenticate access to content easier for subscribers. We transitioned to use the data held by theIPRegistry.org from June 2022, it is therefore important that, if you have not already done so, you create a user account and confirm the data held for your organisation by theIPRegistry.org. In future

we will ask you to send any IP updates via theIPregistry.org instead of sending updates to our customer service team.

The first step is to register for free at <https://app.theIPregistry.org> and confirm the IPs currently registered to your institution. To communicate any IP address updates, simply log in to your account and add or delete the relevant IP address(es)*. The updates will be checked and verified before they are updated on our publishing platform and you'll get an immediate error message from theIPregistry.org if you try to enter an IP address that corresponds to the wrong country or is already registered to another institution.

Do you support Open Athens and how do I update my institution's account?

Yes, we do support OpenAthens. Instructions on this will be available shortly.

Do you support Shibboleth and how do I update my institution's account?

Yes, we do support Shibboleth. Instructions on this will be available shortly.

Sales support

How do I place an order on CDL for my institution?

You may contact your Regional Sales Representative or email sales@cabi.org

Is there a customer support helpline?

If you have any questions regarding the platform migration please email support@cabi.org