

CABI COUNTER Release 5 Usage Reports FAQ

CABI is providing usage statistics reports compliant with the COUNTER Code of Practice, Release 5, starting from January 2021. Prior to this date only COUNTER CoP Release 4 reports are available.

We provide 13 reports which adhere to the COUNTER Release 5 guidelines. These include the four main Master Reports and Standard Views covering usage for our online databases, internet resources and compendia:

PR – Platform Master Report

PR_P1 – Platform Usage

DR – Database Master Report

DR_D1 - Database Search and Item Usage

DR_D2 – Database Access Denied

TR – Title Master Report

TR_B1- Book Requests (Excluding OA_Gold)

TR_B3 - Book Usage by Access Type

TR_J1 – Journal Requests (Excluding OA_Gold)

TR_J3 – Journal Usage by Access Type

TR_J4 – Journal Requests by YOP (Excluding OA_Gold)

IR – Item Master Report

IR_A1 – Journal Article Requests

CABI's reports have been prepared closely in line with the COUNTER Release 5 guidelines and are due to be audited for COUNTER compliance in July 2021. We anticipate gaining full compliance status by the Autumn of 2021.

COUNTER has produced several excellent non-technical guides which explain in detail the key usage metrics and reports, and how to use them <https://www.projectcounter.org/friendly-guides-release-5/>. Full details of the COUNTER Release 5 reporting guidelines are available on the COUNTER Website <https://www.projectcounter.org/code-of-practice-five-sections/abstract/>.

A key difference with our existing COUNTER Release 4 reports is that the new COUNTER 5 reports are updated roughly every 48-72 hours, meaning that you may need to wait a few days before finalising usage for the current month of usage data.

How to access CABI's COUNTER Release 5 reports:

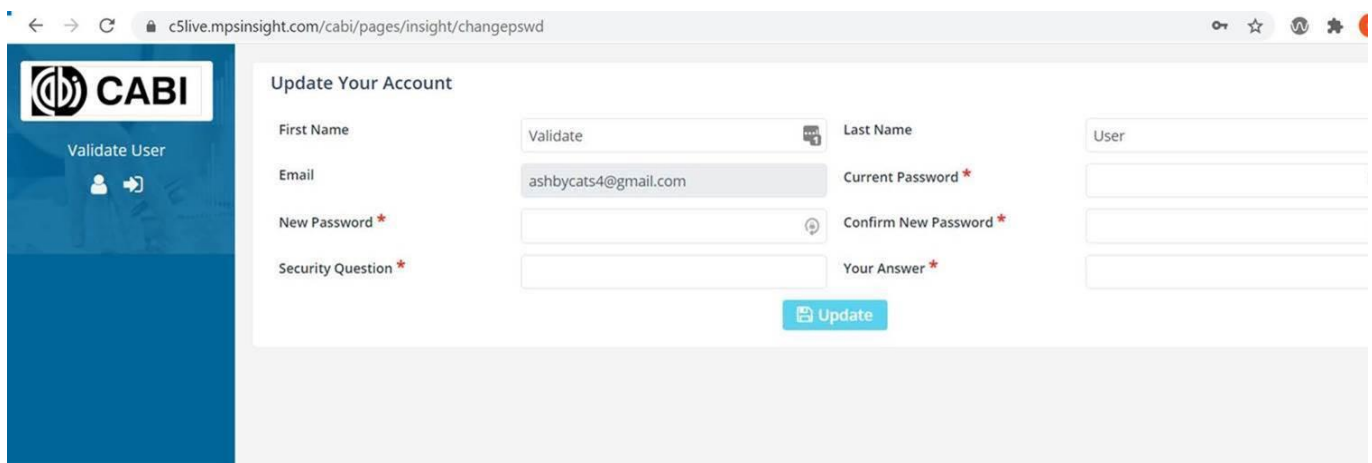
CABI's COUNTER 5 reports are available from the MPS Insight Portal from this location:

<https://c5live.mpsinsight.com/cabi>

This is a new and separate location from the SAMS Sigma Administrator Portal <https://sams-sigma.com/app/login?publisherId=71> where our COUNTER Release 4 reports are currently available and will continue to remain available.

CABI's COUNTER 4 and COUNTER 5 reports will continue to remain available from these two separate locations for the foreseeable future.

If as of April 2021 you already had a SAMS Sigma Institutional Administrator Account for CABI's COUNTER 4 reports, please use the same email address to access your COUNTER 5 reports on the new MPS Insight Portal. CABI has enabled all Administrator Licenses set up prior to the end of April 2021 for access to COUNTER 5 reports on the new Insight Portal. However, for security reasons we are not able to migrate your SAMS Sigma Administrator password and you will need to set this directly. Please email support@cabi.org to request a single use password for this purpose. You will then be able to log into the MPS Insight Portal to update your account and set permanent credentials for ongoing access to your COUNTER 5 usage statistics reports.



The screenshot shows a web browser window with the URL c5live.mpsinsight.com/cabi/pages/insight/changepasswd. On the left is a blue sidebar with the CABI logo and a 'Validate User' button. The main content area is titled 'Update Your Account' and contains the following form fields:

| | | | |
|---------------------|---|------------------------|-----------------------------------|
| First Name | <input type="text" value="Validate"/> | Last Name | <input type="text" value="User"/> |
| Email | <input type="text" value="ashbycats4@gmail.com"/> | Current Password * | <input type="password"/> |
| New Password * | <input type="password"/> | Confirm New Password * | <input type="password"/> |
| Security Question * | <input type="text"/> | Your Answer * | <input type="text"/> |

At the bottom of the form is a blue button labeled 'Update'.

If you have any questions about setting up your Institutional Administrator Account for our COUNTER 5 reports please contact support@cabi.org

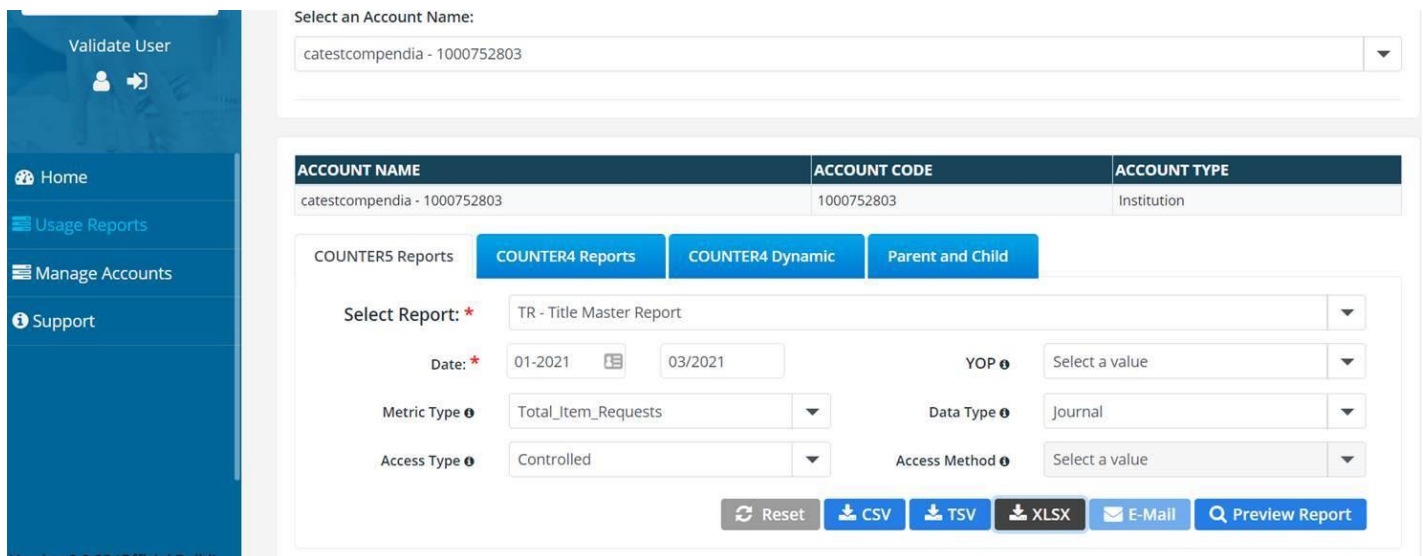
Similarly, if you are a new customer without any type of pre-existing Administrator License please contact support@cabi.org to request set up.

The MPS Library Portal Interface:

The MPS Library Portal enables you to view and download CABI's COUNTER 5 usage reports. The new reports are available to view and download in Excel, TSV or CSV formats. The reports are updated roughly every 48-72 hours so you may need to wait a few days before finalising usage for the current month of usage data.

The Welcome screen will show the Account name(s) and Account number(s) linked to your Administrator License. There may be more than one account linked to your Administrator License.

To select an account for which you wish to view reports click on the Usage Reports link in the left navigation bar. This will display all accounts associated with our Administrator License and enable you to select it from the drop-down section at the top of the screen.



The screenshot shows a web interface for generating reports. On the left is a blue navigation sidebar with options: Validate User, Home, Usage Reports, Manage Accounts, and Support. The main content area has a header 'Select an Account Name:' with a dropdown menu containing 'catestcompedia - 1000752803'. Below this is a table with columns 'ACCOUNT NAME', 'ACCOUNT CODE', and 'ACCOUNT TYPE', showing the selected account details. Underneath are tabs for 'COUNTER5 Reports', 'COUNTER4 Reports', 'COUNTER4 Dynamic', and 'Parent and Child'. The 'COUNTER5 Reports' tab is active, showing a 'Select Report:' dropdown set to 'TR - Title Master Report'. There are also fields for 'Date' (01-2021 to 03/2021), 'YOP', 'Metric Type' (Total_Item_Requests), 'Data Type' (Journal), 'Access Type' (Controlled), and 'Access Method'. At the bottom are buttons for 'Reset', 'CSV', 'TSV', 'XLSX', 'E-Mail', and 'Preview Report'.

The Usage Reports selection option defaults automatically to COUNTER 5 reports. COUNTER 4 reports are not enabled from this portal, please do not click on these tabs (as explained in the previous section, CABI’s COUNTER 4 reports will continue to remain available separately from the SAMS Sigma portal.)

You need to select the report you wish to view and also select a Begin Date and End Date, then click on the format option you wish to use; the new reports are available in Excel, TSV or CSV formats.

For Master reports you may also select options for the new Attributes introduced by COUNTER Release 5, to create customised breakdowns and summaries of usage.

Once again, you will not be able to access your COUNTER Release 4 from the MPS Portal, you will need to continue to obtain these from the separate SAMS Sigma Portal, as indicated earlier.

If you are a new customer please contact support@cabi.org for further information.

Accessing your COUNTER5 reports via SUSHI:

Your MPS Insight Administrator Account enables you to generate JSON reports formatted in accordance with the COUNTER_SUSHI API Specification.

The information required to access this functionality may be found by clicking on the User Icon in your personal Administrator Account, as illustrated below. When you click on the User icon, the User Profile page will open up showing the SUSHI API Key for your personal Administrator profile enabling you to access the JSON reports for institutions you are administering.

Please note that if you change your password or make any changes to your account at any time, a new SUSHI API Key will be generated.

Click on the SUSHI API link to access the SUSHI portal for your reports; you will be taken to this url <https://c5sushiapi.mpsinsight.com/login/sushi> and your API Key will be pre-populated for access. Simply click on Login.

The MPS SUSI Service provides options that enable you to directly generate your JSON reports, or alternatively to formulate the final urls required for harvesting your JSON reports with any REST API Client Tools used for SUSHI harvesting.

Your individual API key is automatically populated on the screen. Simply fill in the other required fields by selecting from the various drop-down options. The Customer ID for any institution you are able to administer will appear listed in the customer ID dropdown. You need to select it and similarly to select the report you wish to generate and to populate the date options. As noted earlier, our COUNTER 5 reports are available beginning January 2021.

MPS Sushi Service CABI

API-Key: cabi::fdb1564a7a9ad70e76c2915d7759a6b8
Publisher: CABI
Select Customer Id *: 1000752803

Select Report *: DR

FromDate: 04/2021 ToDate: 05/2021

Add Selected Columns in Report

Apply Selected Filter in Report

Data_Type Metric_Type
Access_Method Access_Type * YOP

https://c5sushi.mpsinsight.com/c5sushi/services/reports/dr?customer_id=1000752803&api_key=cabi::fdb1564a7a9ad70e76c2915d7759a6b8&begin_date=2021-04-01&end_date=2021-05-31

[View Url](#) [Download JSON](#) [Download CSV](#)

Click “View URL” to obtain the final url for harvesting the requested report.

In case needed this is our SUSHI Service URL: <https://c5sushi.mpsinsight.com/c5sushi/services/>

Specific points of note about CABI's COUNTER 5 reports:

There are two platforms which deliver CABI's products, CAB Direct <https://www.cabdirect.org/> and CABI Platform <https://www.cabi.org/>

CABI's online databases, like CAB Abstracts or Global Health and over 30 other titles, are hosted only on CAB Direct and usage for these products is reported against the CAB Direct platform in our COUNTER 5 reports.

CABI's online websites, like the Compendia and VetMed Resource are hosted at <https://www.cabi.org/> but access to the database element is also available via CAB Direct for some of the more advanced search features. Use for these products may occur from both platforms, so usage may be reported both against CABI Platform as well as against the CAB Direct platform, as is the case for our COUNTER 4 reports.

Table 1 appended at the end of this document details where content is accessed and the platform against which usage may be recorded in our reports.

Historic data:

Some of our products include historic data that uses non-standard bibliographic descriptors instead of standard identifiers such as ISSNs or ISBNs. Our CABI Compendia are a key case. These are serial publications but only commenced using an ISSN when reporting usage from May 2021. Prior to this date and for our COUNTER 4 reports a proprietary, but self-explanatory identification system has been used, such as CABI-CROP for our Crop Protection Compendium. So you will see this mixed system of identification for our Compendia across the new reports up until May 2021 and for our COUNTER 4 usage reports. After May 2021 ISSNs are used to identify our Compendia.

FAQs for our COUNTER 4 Reports may be found here:

<https://www.cabi.org/products-and-services/information-for-librarians/>

For any questions about our usage reports please email support@cabi.org

Table 1: Information about where CABI products are hosted, access availability and platform reporting usage in our COUNTER 5 Reports

| Product | URL | Access On CABI Platform | Access on CAB Direct | Platform Statistics in COUNTER 5 Reports |
|--|--|-------------------------|----------------------|--|
| AgBioTechNet | www.cabi.org/agbiotechnet | Yes | Yes | Both platforms |
| Animal Science | www.cabi.org/animalscience | Yes | Yes | Both platforms |
| Animal Health & Production Compendium (AHPC) | www.cabi.org/ahpc | Yes | Yes | Both platforms |
| Aquaculture Compendium | www.cabi.org/ac | Yes | Yes | Both platforms |
| CAB Reviews | www.cabi.org/cabreviews | Yes | Yes | Both platforms |
| CAB Reviews Archive | www.cabi.org/cabreviews | Yes | Yes | Both platforms |
| All CABeBooks Collections | www.cabi.org/cabebooks | Yes | Yes | Both platforms |
| Crop Protection Compendium (CPC) | www.cabi.org/cpc | Yes | Yes | Both platforms |
| Descriptions of Fungi and Bacteria (DFB) | www.cabi.org/dfb | Yes | Yes | Both platforms |
| Distribution Maps Plant Diseases (DMPD) | www.cabi.org/dmpd | Yes | Yes | Both platforms |
| Distribution Maps Plant Pests (DMPP) | www.cabi.org/dmpp | Yes | Yes | Both platforms |
| Environmental Impact | www.cabi.org/environmentalimpact | Yes | Yes | Both platforms |
| Forest Science | www.cabi.org/forestsscience | Yes | Yes | Both platforms |
| Forestry Compendium | www.cabi.org/fc | Yes | Yes | Both platforms |
| Horticulture Compendium | www.cabi.org/hc | Yes | Yes | Both platforms |
| Horticulture Science | www.cabi.org/horticulture | Yes | Yes | Both platforms |
| Leisure Tourism | www.cabi.org/leisuretourism | Yes | Yes | Both platforms |
| Nutrition & Food Sciences | www.cabi.org/nutrition | Yes | Yes | Both platforms |
| Vet Med Resource | www.cabi.org/vetmedresource | Yes | Yes | Both platforms |
| CAB Abstracts Database | www.cabdirect.org | No | Yes | CAB Direct |
| CAB Abstracts Archive | www.cabdirect.org | No | Yes | CAB Direct |
| CABI Archive Databases | www.cabdirect.org | No | Yes | CAB Direct |
| CABI Full Text | www.cabdirect.org | No | Yes | CAB Direct |
| Global Health Database | www.cabdirect.org/globalhealth | No | Yes | CAB Direct |
| Global Health Archive | www.cabdirect.org/globalhealth | No | Yes | CAB Direct |
| All Other Database Subsets | www.cabdirect.org | No | Yes | CAB Direct |