

Horticultural Science FAQs (updated 13/06/16)

General Questions

What is Horticultural Science?

Horticultural Science is the NEW internet resource for scientists, researchers, students and all those who need to keep up to date with current research and trends in horticultural science. It is an international database of abstracts, full text journals and conference proceedings, news and reviews covering all aspects of horticultural science and technology.

What are the content differences between Horticultural Science and my current subset?

Please see the grids below for a content comparison between your current product and Horticultural Science.

Horticultural Science Abstracts	Features	What you gain from migrating to Horticultural Science
	Over 1,247,000 scientific abstracts	Over 1,449,000 scientific abstracts
	Over 66,000 full text documents	Over 67,500 full text documents
	Fully searchable backfile to 1973	An enhanced backfile fully searchable back to 1910
	Available online and in print (bi-monthly)	Available online on our flexible intuitive platform
		<p>Additional Features:</p> <ul style="list-style-type: none"> • CAB Reviews - 80+ full text Reviews (all peer reviewed) • News - Regularly updated • Content layout similar to main headings in print journal (temperate fruits, tropical and subtropical fruits, vegetables, ornamentals etc.)

Ornamental Abstracts	Features	What you gain from migrating to Horticultural Science
	Over 142,000 scientific abstracts	Over 1,449,000 scientific abstracts
	Over 9,000 full text documents	Over 67,500 full text documents
	Fully searchable backfile to 1976	An enhanced backfile fully searchable back to 1910 with over 50,000 additional records on ornamental horticulture
	Available online and in print (monthly)	Available online on our flexible intuitive platform
		<p>Additional Features:</p> <ul style="list-style-type: none"> • Covers all horticultural crops (includes fruits, vegetables, ornamentals, medicinal plants etc) • CAB Reviews - 80+ full text reviews (all peer-reviewed) • News - Regularly updated • 'Ornamental plants' section, over 50,000 additional records on ornamental horticulture

Are there any functionality differences between my current subset and the new Horticultural Science internet resource?

The new platform offers a host of new features including:

- Improved usability - with a more user friendly and intuitive platform
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- Smart searches - pre-set searches based on commonly used topics for fast searching
- Enhanced search - allowing you to search by topic and content type for refined results
- Refine options - easily sort through and drill down your results using filter and refine options

Making the Transition to the New Product

How can I access Horticultural Science?

Simply visit www.cabi.org/horticulture and sign in as you do with your current product (either by username and password, or via IP).

When will Horticultural Science be available?

Access is set up and currently available for free (until the end of 2016) to all current subscribers of CABI Horticulture journals. Free trials are available for any other institutions interested in taking a look.

Will there be any downtime on my current access?

Access is now open to all existing customers of CABI Horticulture journals. There will be no downtime.

Will my credentials still be valid?

Yes, all credentials and IPs registered to your current account will be valid for the new product.

Will my usage stats account login remain the same?

Yes, as mentioned above, all credentials will remain the same.

What do I need to do?

Nothing. If you would like the resource listed on your library system, then you will need to add the URL www.cabi.org/horticulture to your system

I have a My Journal Subset account; will my details be migrated to a new My Horticulture account?

Your current journal subset account remains open. Yes, the same customer profiles along with preferences and account settings will continue to work with the new product.

Will I need to sign any Licence Agreements?

All subscribing institutions must sign a Licence Agreement, detailing the conditions of purchase of CABI resources. If you wish to subscribe to Horticultural Science, a new Licence Agreements will need to be signed when the subscription is formally set up.

Technical Questions

Is Horticultural Science compatible with remote access technologies?

Yes, Horticultural Science will be compatible with the same remote access technologies as your current product - Shibboleth and OpenAthens.

Will the new product work with all internet browsers?

Yes, Horticultural Science will work on all the main browsers including Chrome, Firefox and versions of IE and Safari.

Will the new product work on mobile devices?

Horticultural Science works well on touchscreen tablet devices as small as the iPad mini. There will be a dedicated mobile version of the product for smartphone users, by September 2016.

What export functions are available?

The My Horticulture tool also allows you to save individual article records for future reference and export these to reference management software to create your own bibliographies or reference lists. Citations can also be exported to reference management software in a RIS file format.

Can I access my saved records offline?

You can export saved records and save them locally for access offline. In order to view saved records in Horticultural Science, you will need to be online and signed in to your My Horticulture account.

Are there any search alerts available?

The My Horticulture tool allows users to set up alerts via an RSS feed.

Customer Support Questions

What customer training will be available?

A detailed User Guide is available on the product help page:

www.cabi.org/horticulture/help/

Our sales team are also on hand to answer any questions you may have, so if you are having any problems feel free to contact your local sales representative. Please see the list of sales contacts at the end of this document.

How should I report any technical issues?

Please email any technical issues to horticulture@cabi.org and we will do our best to resolve these issues as soon as possible.

Where can I send feedback on the new resource?

Any feedback can be sent to horticulture@cabi.org or to your local CABI Sales Representative. These are listed in the table at the end of this document.

CABI Sales and Support Contacts

Region	Contact Name	Email	Mobile	Direct Line
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